

# Legal Information

Welcome to Velaro Luxury Services. By using our website and booking our services, you agree to the terms and conditions outlined below.

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## 1. Company Information

Velaro Luxury Services  
10 Rozenstraat, 1650 Beersel  
BTW/TVA Number: BE1026535360  
Email: info@velaroluxuryservices.be  
Phone: +32 480 20 55 93

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## 2. Privacy Policy (GDPR Compliance)

At Velaro Luxury Services, we respect your privacy and are committed to protecting your personal data in compliance with the **General Data Protection Regulation (GDPR)**.

### What we collect:

- Name, phone number, email, and vehicle details when you contact us or book services.
- Data related to payments and invoices (for accounting purposes).
- Website usage data (via cookies or analytics).

### How we use it:

- To confirm and manage appointments.
- To provide invoices and process payments.
- To improve our services and website.
- To send updates or promotional offers (only if you have opted in).

#### **Your rights under GDPR:**

- Access, correction, or deletion of your personal data.
- Restriction of processing or objection to processing.
- Withdrawal of consent at any time.

For all privacy-related requests, contact us at [info@velaroluxuryservices.be](mailto:info@velaroluxuryservices.be).

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### **3. Terms & Conditions of Service**

#### **Bookings & Payments**

- All bookings are subject to confirmation by Velaro Luxury Services.
- Payments are due upon completion of service unless otherwise agreed.
- Deposits may be required for certain services (e.g., ceramic coating).

#### **Cancellations & Rescheduling**

- Cancellations or changes must be made at least **24 hours in advance**.
- Late cancellations may be subject to a fee.

#### **Vehicle Condition & Liability**

- Velaro Luxury Services is not responsible for pre-existing damage, defects, or mechanical issues.
- Clients must remove personal belongings from the vehicle before service.
- We are not liable for valuables left inside the car.

### **Coating & Protection Disclaimer**

- The durability and performance of ceramic coatings and other protective treatments depend on **proper aftercare and maintenance**.
- Failure to follow recommended care may reduce effectiveness, for which Velaro Luxury Services is not liable.

### **Pricing & Additional Work**

- Prices are provided as estimates and may vary depending on the actual condition of the vehicle.
  - Any additional work required will be discussed with the client before being carried out.
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## **4. Disclaimer**

- While we take every precaution to deliver the highest quality service, results may vary depending on vehicle age, paint condition, and maintenance.
  - Ceramic coatings and protective products **do not make a vehicle maintenance-free**. Regular upkeep is required.
  - Our website content is provided for general information only and does not constitute a guarantee of results.
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## **5. Cookies & Website Use**

Our website may use cookies for analytics and functionality. By browsing our site, you consent to the use of cookies. You can disable cookies in your browser settings at any time.

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## **6. Intellectual Property**

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